



TeAM

TECHNOLOGY, AUTOMATION & MANAGEMENT, INC.

Competence | Integrity | Accountability



Healthcare Program Support

Contract Vehicles



GSA IT-70: GS-35F-0662J
GSA MOBIS: GS-10F-0241K

GSA HCATS – POOL 2: GS02Q16DCR0108



AFCATS: FA80-53-12-D-0006



eFAST: DTFAW11A-00074



TEAMS: W81XH-08-D-0043



SeaPort-e: N00178-11-D-6697

**Federal Reserve System
(Board) BOA –IT Consulting
Services**
#201500695

NAICS CODES

518210 519190 541330
541511 541512 541513
541519 541611 541612
541613 541618 541620
541690 541711 541712
541720 541990 561320
561410 561499 562910
611420 611430 611699
611710 621498 811212

TeAM Capabilities:

- Data Mining, Analysis and Reporting
- Program Evaluation and Optimization
- Strategic Planning and Policy Development
- Communications and Marketing
- ICD-10 and Medical Coding Support

Data Mining, Analysis and Reporting:

- Data Mining for supply chain management, sales and marketing, problem-solving, quality issues identification, customer behavior, historical patterning and trends, prediction and risk modeling, fraud detection
- Business Intelligence (BI) process development and implementation for the Healthcare Enterprise, data-led and layout led discovery solutions for effective decision-making and decision evaluation
- Sequence/Path Analysis, Classification, Clustering and Forecasting; utilizing predictive analysis to benefit the healthcare enterprise, maximizing database information/collection results
- Web mining for customer relationship management and website effectiveness.

Program Evaluation and Optimization:

- Clinical and business planning analysis and execution, enterprise-wide optimization of services
- Metrics collection and analysis to reduce healthcare program cost, effort and resource investment
- Perform CONOPS and other evaluations of projects and processes to assist mission goals
- Infrastructure optimization including configuration management, IT operation and maintenance planning, network/hardware support, backup and recovery management.

Strategic Planning and Policy Development:

- Assessment of and determinations for enterprise policies, providing strategic direction and development of healthcare technology implementation, practices and procedures
- Cybersecurity and information protection, HEDIS, FISMA compliance, HIPAA rules and regulations
- Planning and development around MHSi technology as the foundational architecture for the Medical Community of Interest (MED-COI) and next generation provision of IT Services via the electronic health record (EHR).

Communications and Information:

- Military Health System (MHS) and healthcare Communications Program management
- Protection of critical information assets; IT infrastructure, cybersecurity, mobile technology
- Strategic communications, web-based communications development, customer relations management
- Public relations and marketing strategies for the Healthcare Enterprise.

ICD-10 and Medical Coding Support:

- Development of training strategies, programs and training materials to support ICD-10 business transformation
- Transition management and implementation, medical coding and ICD-10 CM & PCS training of Providers and Coders
- Quality assurance and risk analysis via Auditing, quantitative and qualitative medical records analysis; Determine validity and certitude of recorded Provider diagnoses and procedures
- Provision of human capital resources including Program/Project Managers, Medical Practitioner and Clinical SMEs, Certified Professional Coders and Auditors, RHI Administrators and Technicians, Registered Health Information Technicians, ICD-10 Trainers
- Perform medical Coding of diagnoses and procedures, medical records review (CPT, HCPCS, ICD 10 CM & PCS, E&M and modifiers) and Auditing for inpatient and outpatient services.



“People Making Technology Work”

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Customers



Healthcare Program Support

TeAM Experience in Healthcare Program Support:

- Air Force Medical Operations Agency (AFMOA) E-Health Initiative Project (E-HIP) Support Services
 - TeAM provided clinical, public health and healthcare informatics subject matter expertise for the AFMOA/SGHC to increase provider productivity, engage patients in their own healthcare, and improve healthcare outcomes and customer satisfaction
 - TeAM has supported the Air Force in progressing toward a goal of patient-centered care through a Virtual Medical Center (VMC).
- Walter Reed National Military Medical Center (WRNMMC) Clinical Records Support
 - TeAM provides the full spectrum of administrative support to supplement Readiness Department initiatives at Walter Reed. We perform administrative functions associated with medical records and health information processing that includes analyzing medical records for completeness, consistency, accuracy, and use of accepted terminology and DoD compliance
 - We perform electronic scanning, mail and deliver records, and answer questions on department and WRNMMC instructions, guidelines, and procedures; ensure medical records are updated into the appropriate information systems; use work process software, the CHCS system and printing equipment to create, copy, edit, store, retrieve and print reports that contain medical terminology.
- Pentagon – DiLorenzo TRICARE Health Clinic
 - TeAM provides administrative personnel to include a medical marketing specialist, defense travel administrator, medical administration assistant, and two medical records technicians for the Pentagon Tri-Service Clinic at the Pentagon, VA.
 - Our personnel work in conjunction with the department chief, clinic deputies, and clinic commander, as well as other admin personnel professionals and non-contract personnel in the clinic
 - We provide administrative support services that include identifying and analyzing data, making recommendations, establishing marketing strategies, managing social media sites, processing medical record information, monitoring and scheduling patient appointments, and storing, indexing, and retrieving medical records.
- Regional Health Command – Atlantic (RHC-A) Medical Coding Services
 - Medical Coding and Medical Records Auditing for former Northern Regional Medical Command (NRMC)
 - Perform high volume coding, involving more than 345,000 charts per month with review and verification for completeness and accuracy and process more than 195,000 code sets per month with 95% accuracy/98% time
 - TeAM Auditor and Medical Coder capabilities and tools: VistA, Encoder Pro, MDaudit, Go-Code, eBrowser, Meditech, EPIC, Allscript, Essentris, ALTHA, CHCS, HMS EMR System, EPIC EMR, BETOS, SNOWMED-CT, Cerner, SMS System, Soft-Med Systems, Practice Fusion, Compliance360, Meaningful Use, EHR Billing
 - TeAM adheres to the coding guidelines of the American Hospital Association (AHA), American Health Information Management Association (AHIMA), Centers of Medicare and Medicaid Services (CMS) and National Center for Health Statistics (NCHS), as well as Military Health System (MHS) and Department of Veterans Affairs (VA) regulations.
- AFMS ICD-10 Transitions Program Office
 - Established the AFMS ICD-10 Transition Program Management Office for ICD-10 implementation AFMS-wide
 - Coordinated and managed collectively over 300 coding professionals' user accounts on both Precyse and Tri-Service 3M ICD-10 Education Program Tools
 - Developed comprehensive ICD-10 Coding handbooks for 16 major specialties and developed ICD-9-CM to ICD-10-CM Crosswalks for 24 medical specialties
 - Oversaw and coordinated the Air Force ICD-10 Coding Ambassador program for Air Force Civil Service coding professionals and established ICD-10 Knowledge Exchange webpage.