



Competence | Integrity | Accountability

Program Management

Contract Vehicles



AFCATS: FA80-53-12-D-0006



eFAST: DTFAW11A-00074



TEAMS: W81XH-08-D-0043



SeaPort-e: N00178-11-D-6697



HCATS: GS02Q16DCR0108

NAICS CODES

518210 519190 541330
541511 541512 541513
541519 541611 541612
541613 541618 541620
541690 541711 541712
541720 541990 561320
561410 561499 562910
611420 611430 611699
611710 621498 811212

TeAM Program Management Capabilities:

Program Management Support:

- Over thirty years successfully managing programs in Engineering, IM/IT and Informatics, Healthcare, Medical Research, Infrastructure and Operations, Education and Training domains
- Total program lifecycle management providing Integrated Master Management Planning (IMMP), Strategic Planning, Change Management, Training Management, Logistics, Coordination including Interagency realms
- Business driven Project Management Offices (PMOs) for infrastructure, organization and modernization initiatives, process development and improvement, changed mission and increased workloads

Functional & SME Support:

- Provide Program Management Professionals, IM/IT and Clinical Consultants, certified Scrum Masters (CSMs), PMP certified Managers and supportive subject matter experts (SMEs)
- ISO 9001:2008-based management processes and applied Project Management Institute (PMI) Project Management Book of Knowledge (PMBOK) and Technology Infrastructure Library Version 3 (ITILv3) Information Technology Service Management (ITSM) models
- Apply industry best practices, such as Lean Six Sigma, Software Engineering Institute (SEI) Capability Maturity Model Integration-Acquisition (CMMI-Acq)

Financial Management:

- Prepare Budget Reviews, Cost Analysis and Life-Cycle Cost Estimates, Analysis of Alternatives, Cost Benefit Analysis, Business Case Analysis, Return on Investment (ROI) to assist program initiation decision-making
- Conduct Performance-based Budgeting, global Portfolio Management and Resource Management with emphasis on financial resources using Earned Value Management and other performance metrics

Quality Assurance:

- TeAM Quality Policy advocates continual process improvement on all programs, with emphasis on program governing Quality Assurance Surveillance Plans
- Develop and implement Quality Improvement risk management, Quality Control Plans, Self-Inspection Plans, Surveillance Activity Checklists, as well as meeting government prescribed Quality Standards
- Establish performance monitoring processes, metrics reporting, management reviews, with adherence to ISO 9001: 2008 principles in our management framework to ensure client satisfaction

Requirements Management:

- Implement Customer Relations Management (CRM), Customer Requirements Review Teams (CRRT), Governance Process development and management,
- Assist with infrastructure requirements, Long Range Technical Architecture (LRTA), technology sustainment

Business Process Improvement:

- Provide planning and execution support for re-organization and transitional enterprises, managing transition services, applying Continuous Improvement Model
- Perform Needs Assessments and prepare Service Improvement Plans utilizing tools such as Project Management Assessment Tool (PMAT) and Remedy tools
- Implement Change Management processes, Configuration Management and Change Management tools

Strategic Communication:

- Utilize multiple channels (web-based and traditional media, presentations, conferences and events, etc.) to reach both internal and external stakeholder communities for informational, promotional and PR purposes
- Develop, facilitate, participate in Working Groups, Integrated Product Teams (IPTs), Customer Relations Teams (CRTs) and interagency programs
- Develop and produce Annual Communications Action Plans, Strategic Communication Plans, Marketing Plans



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Customers



Program Management

TeAM Program Management Experience:

Defense Health Agency (DHA); Advanced Technology Monitoring and Transition Support (ATM&TS)

- Program management, analysis, risk assessments, process optimization, manpower reporting, vendor management
- Perform a preliminary survey of the current technology domains and then gap analysis
- Monitor and analyze advance technology within the healthcare information technology arena
- Develop and maintain technology radar that will allow senior executives to plan for and take action on emerging technology trends that can benefit in a wide range of shared healthcare services with in the enterprise
- Determine and meet all regulatory and agency documented standards and guidance for an integrated, fully implementable advance technology transitioning program
- Serve as the central authority for all HIT's technology domains monitoring activities across the agency
- Optimize processes to meet the DHA and HIT's goals and strategies

Air Force Medical Operations Agency (AFMOA); Clinical Business Planning Analysis

- Business Planning Support, Resource Allocation, Optimization Support, Decision Support
- TeAM provided subject matter experts, analytical support services for business planning, business case analysis, clinical currency evaluation, resource allocation, decision support, reporting, process improvement, optimization support services, ad hoc studies, and performance monitoring in support of data driven decision making. We provided 76 ad hoc reports over the life of this contract.
- Contract efforts includes product lines for medical professionals; HEDIS, a widely used set of performance measures in the managed care industry; and advising the AFMS on meeting and maintaining their performance targets.

Air Force Medical Support Agency (AFMSA); Cost Analysis Program Support

- Project Management, Cost Estimating/Analysis
- TeAM provided cost analysis/estimating expertise to assist project officers with estimating the costs of acquisition initiatives, establishing acquisition strategies, creating project Work Breakdown Structures and integrated schedules. We provided a checklist for the ICD development phase of the acquisition process. We met with the SGR Deputy and Action Officers to define the cost analysis/estimating process improvements.

Infrastructure & Operations (I&O) (Former TIMPO); Program Management Support

- Program Management, Financial Management, Business Process Improvement, Records Management, Information Management, Schedule Preparation/ Management Reporting
- Under this contract TeAM provided Enterprise Infrastructure (now Infrastructure & Operations) with a full range of business operations and lifecycle program management to operate and maintain the communications and computing infrastructure (CCI) underpinning the healthcare delivery and business systems that provide healthcare for 9.7 million DoD beneficiaries worldwide on a 24x7 basis. In doing so, TeAM's 50+ subject matter experts and program management professionals employ industry best practice methodologies embodied in the Software Engineering Institute (SEI) Capability Maturity Model Integration-Acquisition (CMMI-Acq), Project Management Institute (PMI) Project Management Book of Knowledge (PMBok) and the Information Technology Infrastructure Library Version 3 (ITILv3) Information Technology Service Management (ITSM) model.