TeAM CAPABILITY BRIEF

2026

TeAM
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TeAM

TECHNOLOGY, AUTOMATION & MANAGEMENT, INC.

Technology, Automation & Management, Inc. (TeAM) was founded in 1985 on the principle that innovation, quality service, and client satisfaction are the cornerstones of a successful business. For 40 years, we have consistently delivered high-quality services to the Department of Defense (DoD)/Department of War (DOW) and other federal agencies. Our expertise spans across various domains, including Program Management & Support, Infrastructure Support & Systems Engineering, Help Desk & Technical Support, Cybersecurity & Compliance, and Training & Continuous Improvement.

At TeAM, our mission is to:

- ❖ Cultivate extraordinary competence, creativity, and integrity in every member of our workforce.
- ❖ Empower our teams to consistently exceed client expectations by delivering exceptional, responsive, and tailored services that advance our customers' diverse mission requirements.
- ❖ Earn recognition from our clients and partners as the best value and preeminent provider of technical and professional expertise in the federal marketplace..

Major Operating Locations

Falls Church, VA, Washington, DC, San Antonio, TX, McClellan Park, CA, Ellsworth AFB, SD, Joint Base Andrews, MD, McConnel AFB, KS, McGhee Tyson ANG Base, Picatinny Arsenal, NJ

- ✓ **Veteran Owned Small Business (VOSB), Small Disadvantaged Business (SDB), Small Business (SB)**
- ✓ **CMMC Level 2 Certified (UID L200000602)**
- ✓ **TOP SECRET (TS) Facility Clearance**
- ✓ **CMMI Development Level 3 Appraised**
- ✓ **ISO 9001:2015 Registered**
- ✓ **ISO/IEC 20000-1:2018 Registered**
- ✓ **ISO/IEC 27001:2022 Registered**
- ✓ **NIST 800-17 Compliant**
- ✓ **Successfully passed DCAA Pre-award Accounting System Audit on April 12, 2017; Also utilizes a DCAA compliant timekeeping system**

NAICS

541519	541219	541330	541511	541512
541513	541611	541612	541613	541614
541618	541620	541690	541720	541990
561320	561410	561499	562910	611210
611310	611710	621498	621999	622110
	928110	238210	335921	

TeAM's Philosophy

"To forge partnerships and consistently deliver pre-eminent workforce solutions that support our clients' continuous success."

CMMI DEV | ML 3 APPRAISED
Appraisal # 65355 | Exp. Jul 28, 2026

NIST 800-171 CSOP Cybersecurity Standardized Operating Procedures

Veteran Owned Small Business VOSB cVE

CPG Certification Partner Global ISO 20000

CPG Certification Partner Global ISO 27001

ISO 9001 ISC GLOBAL

TeAM Leadership

Mr. Charles G. Davis, Founder/Chief Executive Officer (CEO) of Technology, Automation & Management (TeAM) Inc., has over 40 years of experience within the Department of Defense (DoD). From his career within the United States Air Force (USAF), as a Communications Technician to Business Unit Director, to President/CEO of TeAM, Mr. Davis strives to provide services that not only meet our customers needs but exceed them. Through his management guidance and vision, TeAM has gained not only numerous company certifications, but continuous contractual growth.

Mr. Charles D. Davis, President of TeAM Inc., is an accomplished professional with nearly 20 years of experience in the government contracting arena, specializing in cybersecurity and risk management. His expertise spans both operational and research-based IT environments with a deep commitment to excellence in cybersecurity and IT management. He experience includes safeguarding enterprise networks and ensuring compliance with industry standards through his innovative solutions and best practices.

Key Service Areas (KSA's) & Customers

TeAM's principal objective is to provide high value support services to our customers. For the last 40 years TeAM has provided expertise to the DoD and other agencies in the following **Five KSAs.**

KSA 1—Program Management & Support: *Comprehensive program management services; PM/SME Support, Quality Assurance, Business Process Improvement, Risk Management, Performance Management, Financial Management, and Data Mining and Analysis.*

KSA 2—Infrastructure Support & Systems Engineering: *Infrastructure Support, Systems Engineering, and Innovation. It includes Technology Research, Systems and Network Engineering, and Systems Sustainment and Maintenance.*

KSA 3—Help Desk & Technical Support: *Helpdesk Tier 1-3 support, including Networks, NIPRNet/SIPRNet, LAN/WLAN upgrades, software maintenance and development, and database management.*

KSA 4—Cybersecurity & Compliance: *Cybersecurity initiatives, ensuring compliance with NIST guidelines, safeguarding controlled unclassified information, PKI and Zero Trust and maintaining a secure technological environment.*

KSA 5—Training & Continuous Improvement: *Integrated lessons learned, and proactive training initiatives aimed at preventing recurring issues, fostering a culture of continuous improvement and knowledge sharing.*

TeAM Prime GWACs / ID/IQ contracts.

- **Information Technology Enterprise Solutions 3-Services (ITES-3S)**, Small Business; W52P1J-18-D-A108
- **GSA Multiple Award Schedule (MAS)**; Contract 47QRAA20D006N
- **GSA One Acquisition Solution for Integrated Services Plus (OASIS+) Small Business**; Contract 47QRCA25DS876
- **GSA Polaris Small Business**; Contract 47QTCC25DS090
- **GSA Human Capital and Training Solutions (HCATS) Small Business, Pool 2**; Contract GS02Q16DCR0108
- **Chief Information Officer – Solutions and Partners 3 (CIO-SP3) Small Business**; 75N98120D00093
- **Seaport-NxG**; Contract N00178-19-8676
- **eFAST (Federal Aviation Administration)**; Contract DTFAW11A-00074
- **Missile Defense Agency (MDA) Scalable Homeland Innovative Enterprise Layered Defense (SHIELD)**; Contract HQ085926DE022
- **Maryland Department of Information Technology (DoIT) Consulting and Technical Services+ (CATS+)**; Contract 060B2490023-2016

Customers

- Department of Defense (DoD)
- Department of War (DOW)
- United States Army, Air Force and Navy
- Defense Health Agency (DHA)
- Defense Microelectronics Activity (DMEA)
- 89th Attack Squadron (ATKS), Ellsworth AFB, SD
- Air National Guard (ANG)
- Space Delta 13, Maxwell AFB, AL
- Air Force Medical Readiness Agency (AFMRA)
- Army, Picatinny Arsenal
- Air University (AU), Maxwell AFB, AL
- Bureau of Medicine and Surgery (BUMED)
- Walter Reed National Military Medical Center and the Pentagon—DiLorenzo TRICARE Health Clinic
- Medical Education and Training Campus (METC)
- Regional Health Command – Atlantic (RHC-A) 59th Medical Wing, Wilford Hall Ambulatory Surgical Center
- Defense Health Information Management Systems (DHIMS)

TeAM Experience

Contract & Order #	Project Description
Defense Microelectronics Activity (DMEA), Information Technology (IT) Support Services **Prime Task Order** **Value 20.8M**	TeAM provides a full range of technical and functional expertise in support of DMEA. This includes Information Technology support for unclassified and classified Secret and Top Secret computing environments, Tier 1 Help Desk Support, 24/7 Help Desk Support, Tier 2 Help Desk and Desk Side Support, Tier 3 Operations Support, Cybersecurity support, Information Assurance, and Network and System Defense Support. Systems Engineering, Software Maintenance and Database Management.
Air National Guard (ANG), System Engineering Technical Support (SETS) **Prime Task Order** **Value 16.2M**	TeAM provides extensive IT support to the ANG, disturbed across three locations. The Air National Guard Readiness Center (ANGRC), ANG Network Operations and Security (NOS), and ANG Component Enterprise Data Center (CEDC). TeAM integrates skilled engineers into the ANG NOS for program management, integration, migration, and deployment services. We enable ANG to effectively design, deploy, and accredit IT solutions, utilizing VMware expertise and adhering to DISA STIGs. Our team manages network operations, Microsoft Windows Servers, and SAN/vSAN storage while liaising between the operation center and the Government. Additionally, we offer Subject Matter Expertise in program management and enterprise architecture across ANGRC locations, ensuring efficient communication and management of complex tasks. Our involvement in database design and project administration ensures quality standards are met, enhancing ANG's IT infrastructure and operations.
Defense Health Agency (DHA), Local Area Network/Wireless Local Area Network (LAN/WLAN) Upgrade and Modernization Technical Services **Prime Task Order** **Value 9.3M**	TeAM supported the DHA by delivering LAN and WLAN infrastructure services, ensuring seamless connectivity and secure data transmission. This involved installing and configuring network devices and optimizing performance through monitoring and troubleshooting. TeAM also facilitated the deployment and integration of MTFs into the DHA Enterprise Med-COI architecture, ensuring uninterrupted operations. By incorporating advanced technologies, TeAM enabled scalable network architecture, aligning with enterprise needs and adhering to industry standards for reliability, security, and efficiency.
Federal Aviation Administration (FAA) AGIS Application Development **Subcontract** **Value 1.8M**	TeAM developed the AGIS application for the FAA to provide real-time updates on FAA facilities and equipment, significantly reducing the need for technician visits and minimizing potential data loss. The project, requiring functionality in remote areas, involved a team of experts who employed Agile development and Swift programming to create a user-friendly iOS application. Security measures, including SonicWall and VPNs, were implemented, and rigorous testing ensured functionality. The project was executed in phases, with TeAM overseeing program management, risk assessment, and technical documentation. A Continuous Integration/Continuous Delivery (CI/CD) pipeline was employed to enhance efficiency and quality assurance, reflecting modern software development practices. Currently, the project is expanding, involving new development tasks and a rollout across the National Airspace System (NAS) network, with updates to automated test scripts.
89th Attack Squadron (ATKS), Administrative Support for MQ-9 Flying Operations **Prime Task Order** **Value 1.2M**	TeAM supports the 89th ATKS at Ellsworth AFB, South Dakota, with a team of three expert SMEs specializing in Unit Security, Personnel Security, and Physical Security. These specialists provide comprehensive administrative and security support, minimizing the squadron's reliance on its personnel. The Unit Security Assistant oversees security programs and training, the Personnel Security Specialist manages SCI folders and compliance, and the Physical Security Specialist handles SCIF visitor control and facility inspections. Collectively, they manage office operations, document preparation, and communication plans, efficiently meeting the squadron's operational needs.

LinkNxtGen (LNGAI)

Streamlining Government Contract Management

Developed by TeAM, **LinkNxtGen (LNGAI)** is a secure, modular knowledge-management and decision-support capability designed to support Government and contractor teams operating in complex, distributed environments. LNGAI focuses on improving access to approved information, preserving institutional knowledge, and supporting continuity across programs and contracts.

The Vision:

TeAM's vision for LNGAI is to enhance knowledge continuity and information accessibility across Government programs while operating within existing governance frameworks. LNGAI is designed to reduce reliance on individual personnel, support consistent documentation practices, and improve collaboration between Government stakeholders and support contractors without altering Government-directed systems or processes.

Product Offerings:

LNGAI is delivered as a configurable capability, adaptable to program needs and Government direction:

- **For Government Programs:** Supports centralized access to approved documentation, policies, procedures, and reference materials to improve operational awareness and continuity.
- **For Contract Support Teams:** Assists contractor personnel with onboarding, knowledge transfer, and reference to authoritative program materials.
- **For Program & Technical Teams:** Provides structured organization of program artifacts, technical documentation, and historical context across the contract lifecycle.

Key Differentiators: LNGAI differentiates itself through a **conservative, governance-aligned approach** to knowledge support:

- *AI-assisted search and retrieval of approved content*
- *Modular deployment aligned to contract scope and mission needs*
- *Designed to complement—not replace—Government tools and decision authority*
- *Supports training reinforcement and institutional knowledge preservation*
- *Scalable across multiple programs and geographically dispersed environments*

Data Security and Access Control: LNGAI is designed with security and data separation as foundational principles. Information is organized by program and access role, ensuring that proprietary, Government, and contractor data remain appropriately segmented. All access controls and data handling align with Government security requirements and deployment guidance.

LNGAI provides a disciplined, scalable approach to knowledge management that supports mission continuity, workforce transition, and informed decision-making while maintaining alignment with Government oversight and security expectations.

LinkNxtGen is available via TeAM's GSA MAS Contract!

TeAM Points of Contact

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